



The Pharmaceutical Record

greater security for my health

The pharmacist, my daily health advisor

A new health service from your pharmacist

If you care about your health, and you wish to receive personal advice about your medicines along with greater security, then the Pharmaceutical Record (PR) is right for you.

What is the PR?

The PR (in French: Dossier Pharmaceutique, or DP) lists all the medicines dispensed to you in any pharmacy that is equipped to offer this new service. Only the four last months are consulted by pharmacists when they dispense medicines.

Your personal Pharmaceutical Record groups all medicines prescribed by a medical practitioner as well as those recommended by the pharmacist, whether the medicines are reimbursed by the national Health Insurance Scheme or not.

The PR is free of charge. At first it will only be available in some pharmacies, but progressively rolled out to all pharmacies in France.

Why the PR?

With the PR, your pharmacist can verify that medicines you take are not duplicated, or that you do not risk any dangerous interactions. He/She will therefore be able to monitor your health more efficiently.

Create a PR: choose security.

Freedom

You make the decisions: you can choose to create a Pharmaceutical Record or not to create one, decide to close it at any time, and even prevent certain medicines being recorded. **It is only in your presence and using your "Carte Vitale" that these actions are possible.** The process is independent of your reimbursement rights or the third-party payment procedure.

Confidentiality

Only pharmacists and their employees who are legally authorised to dispense medicines may consult a person's Pharmaceutical Record. As health professionals, they are bound by professional secrecy. What is more, they may only access your Record with your personal Carte Vitale. **No other person will be able to access your personal information.**

efficiency

security

freedom

Open a PR,

Get the benefits for your health!

The Pharmaceutical Record:

Benefits for your health

Your rights are protected

The PR respects your statutory rights, especially those affected by the Data Protection Act and by CNIL (the French Data Protection Authority):

- **Your pharmacist obtains your agreement to create the PR.**
- If you so wish, **you may ask that certain medicines not be recorded in your PR.**
- You can **ask for a copy of your PR** in a pharmacy equipped to provide one. For example, to inform a doctor about what medicines you are currently taking.
- You may refuse that your PR be consulted.
- You can decide to close your PR at any time.

Professional commitment

You can trust your pharmacist, who is available to discuss your health concerns. You can visit him/her often, no need for an appointment, and obtain free advice.

The pharmacy profession, under the "Green Cross" sign, is committed to this major advance in healthcare quality in our country.

Benefits for you

A medicine is not just a product like any other. Each time you are dispensed a medicinal product, your pharmacist and their team ensure your security. They verify that the your medicines does not interact between them, that there are no contra-indications with your state of health. They ensure that you do not suffer from harmful secondary effects.

The PR provides your pharmacist with a global view of your different treatments. In this way, you will benefit from greater security and personal advice.

The PR lets you use another pharmacy than your usual location (over weekends, or when you are on vacation, at work, etc.), and the pharmacist on duty may provide suitable advice in light of the other medicines that have been dispensed to you recently.

For young people

Because at 16 you are almost independent, **you can take certain decisions concerning your own health** (treatment, medicines, etc.) under certain conditions of the law. But this kind of decision is not always easy to make.

Your pharmacist is there to help you discuss matters with your parents (or legal guardian) as per your wishes.

Questions?

Answers

What does the PR contain?

It lists the medicines, whether prescribed or not, that have been dispensed to you over the last four months, in any pharmacy providing this service: it indicates the names, quantities, and dates of purchase of the medicines. It contains nothing else. In particular, it does not state in which pharmacies the medicines were dispensed to you. It contains no other information concerning your health.

Does it take time to consult the PR?

No: the data is displayed to the pharmacist in less than 3 seconds. **Therefore you won't have to wait any longer than you do today.**

So, how do I create a PR?

Ask at your local pharmacy if it is equipped to offer this service. In time, all pharmacies in France will be equipped.

And my children?

If you have dependent children (minors) you can open a PR for each of them, which will list the medicines dispensed for them (see also paragraph "For young people" on previous page).

Is there a link between the PR and my national health insurance reimbursements or my supplementary health insurance?

No link whatsoever. These organisations do not have access to your PR.

Can my doctor see my PR?

No, the PR is strictly reserved for use by pharmacists. You can however ask your pharmacist to provide you with a copy if you wish to show it to your doctor.

Who is responsible for organising and operating the PR?

The National Council of the Order of Pharmacists, the statutory body which enforces pharmacists' ethics, has been appointed by the law to assume this responsibility in the interest of public health and patient care

CONFIDENTIALITY OF YOUR RECORD

Your PR is recorded using a unique number, which may not be used for any other purpose. All information contained and transferred to or from your Record is encrypted. Data is not stored on the Carte Vitale nor in any pharmacy: it is stored by a health data host, with whom the National Council of the Order of Pharmacists has entered into an agreement in accordance with applicable laws.

When the pharmacist consults the PR, the host sends the data via a secured professional data network. As soon as the pharmacist returns your Carte Vitale to you, the data concerning your medicines dispensed in another pharmacy are deleted from their computer.

If you would like to receive further information about the personal Pharmaceutical Record, ask your pharmacist

I agree to open a Pharmaceutical Record in my name:

I understand that the purpose of this record is to help pharmacists provide better advice about medicines I have been prescribed and their correct use, in order to provide greater treatment security.

This personal Pharmaceutical Record will only contain the following information:

- my identity;
- medicines dispensed to me in any pharmacy in France over the past four months.

Any pharmacist (or a legally-authorized assistant) dispensing these medicines may consult and update my Pharmaceutical Record. He/she may only do this by using both their professional card and my personal "Carte Vitale" that I provide. **No other person will be able to access this record without my consent.**

In accordance with the Data Protection Act, I have access to my Pharmaceutical Record. To do this, I may ask for a copy which will be given to me in person by the pharmacist.

I may ask a pharmacist to rectify any information that is incorrect or incomplete.

I retain the right to refuse that certain medicines be recorded in my PR. In this case, the pharmacist will provide a document testifying to my refusal.

I may ask that the Record be closed at any time.

My decision to create a Pharmaceutical Record or not, or to refuse that certain medicines appear be recorded in it, or to close the Record, shall have no effect on the reimbursement of my prescriptions nor the third-party payment procedure.

I hereby agree that the Pharmaceutical Record created in my name be hosted by the company SANTEOS S.A., appointed by the National Order of Pharmacists in accordance with the law.

The pharmacist will provide a certificate testifying to the creation of my personal Record.



Ordre national des pharmaciens
Direction Dossier Pharmaceutique
4, avenue Ruysdaël - 75379 Paris cedex 08
www.ordre.pharmacien.fr

DOC-CNOP 08/09/2008_Patient Pamphlet